

FINANCE - REVENUE									
CAT	SERVICES RENDERED	UNIT	REMARKS	2025/26	2025/26	VAT	2026/27	2026/27	% Increase / decrease
				Recalculated	R	Yes/No	Recalculated	R	
				excl. VAT	incl. VAT		excl. VAT	incl. VAT	
PCR	Dishonoured/Unpaid Debit Orders	each	An increase in this tariff is not recommended as the country's negative economic growth of the country continues as a result of the increased fuel cost and interest rates.	206.09	237.00	y	206.09	237.00	0.00%
FCR	In respect of the search of any amount in a service register (water, sanitation, miscellaneous etc) for an Income Tax Certificate etc.	per search	Calculations are based on the salary earned by a T7 (step 2) 2026/2027 COLA = 4.65% (R261 507.79/2080= R126 (Excluding VAT R 106.86)	103.22	118.70	y	109.56	126.00	6.15%
FCR	Electronic Revenue clearance certificate / Electronic Revenue clearance extension Certificates	per certificate	Align the actual cost of issuing these certificates and deeds searches to actual costs incurred.	95.65	110.00	y	99.13	114.00	3.64%
FCR	Manual Revenue clearance certificate / Manual Revenue clearance extension certificates	per certificate	The increases for manual revenue clearance certificates are within the CPI guideline of 3.9% as we need to align the actual cost of issuing these certificates to actual costs incurred.	449.57	517.00	y	466.96	537.00	3.87%
FCR	Duplicate Revenue clearance certificate	per certificate	Align the actual cost of issuing these certificates to recover all actual costs incurred.	100.00	115.00	y	104.35	120.00	4.35%
FCR	E-Citizens Revenue Clearance certificate / E-Citizens Revenue Clearance extension certificates	per certificate	The increases for duplicate revenue clearance certificates are equal to the CPI guideline of 3.9% as we need to align the actual cost of issuing these certificates to recover all actual costs incurred.	197.83	227.50	y	205.22	236.00	3.74%
FCR	Photostats and Fax	per page	Photocopies of documents not held by the City (i.e. private copies) - Not many requests for photostats are made. The tariff will cover the actual costs.	1.74	2.00	y	1.74	2.00	0.00%
FCR	Hand Delivering of Debt Management action letters/notices	per letter	See Water and Electricity Tariff Schedules	As per Utility Services tariff	As per Utility Services tariff	y	As per Utility Services tariff	As per Utility Services tariff	

FINANCE - REVENUE									
CAT	SERVICES RENDERED	UNIT	REMARKS	2025/26	2025/26	VAT	2026/27	2026/27	% Increase / decrease
				Recalculated	R	Yes/No	Recalculated	R	
				excl. VAT	incl. VAT		excl. VAT	incl. VAT	
FCR	Posting of Debt Management action letters/notices	per letter	The charge for the posting of demand letters is determined by the contract we have with the service provider. Cost are diverted to the customer.	As per Utility Services tariff	As per Utility Services tariff	y	As per Utility Services tariff	As per Utility Services tariff	
S	The receipt of any payment for the credit of the City of Cape Town, regardless to whom such payment is made	Per payment transaction per account number	Where the City incurs bank charges on any mode of payment the City will recover such costs on the portion of the amount above R7000.00, per transaction per contract account number. The City bears such costs in respect of a single payment of R7000.00 and below. It be noted that where the amount of the monthly billing is above the R7000 per month, property owners/customers have the option to make payments via their cellphone banking app/ EFT/ and debit orders etc to avoid any additional bank charges/costs.	As per the provisions of the contract with the City's vendors	As per the provisions of the contract with the City's vendors	y	As per the provisions of the contract with the City's vendors	As per the provisions of the contract with the City's vendors	
FCR	Admin fee - Attorneys incorrect payment allocations	per application	Align the actual cost of issuing these certificates and deeds searches to actual costs incurred.	52.17	60.00	y	53.91	62.00	3.33%
FCR	Reversal Fees for Misrepresentation in respect of all indigent/any rates related applications	per application	An increase in this tariff is not recommended due to the limited number of cases. Status quo remains.	438.26	504.00	y	438.26	504.00	0.00%
FCR	Research Fee into account which involves a manual reconciliation	Per year or part of a year	Calculations are based on the salary earned by a T9 (step 2) 2026/2027 COLA = 4.65% R394 158.99/2080 = R189.49 X Min 2 hours = R378.99 (Excluding VAT R322.41)	311.13	357.80	y	329.57	379.00	5.93%
MR	Delivery of Motor Vehicle licenses to members of the public private address using a courier service	Per delivery address	Customers using the City's e-service portal to renew their motor vehicle licenses can request the license to be delivered by courier service to an address of their choice. All courier costs will billed to the client.	As per the provisions of the contract with the City's vendors	As per the provisions of the contract with the City's vendors	y	As per the provisions of the contract with the City's vendors	As per the provisions of the contract with the City's vendors	

FINANCE - REVENUE									
CAT	SERVICES RENDERED	UNIT	REMARKS	2025/26	2025/26	VAT	2026/27	2026/27	% Increase / decrease
				Recalculated	R	Yes/No	Recalculated	R	
				excl. VAT	incl. VAT		excl. VAT	incl. VAT	
FCR	Delivery of City of Cape Town documentation, to members of the public private address using a the City resources.	Per delivery address	Delivery of City of Cape Town documentation, including and not limited to, Motor Vehicle licenses and Municipal Accounts to members of the public private address using a the City resources.	90.43	104.00	y	90.43	104.00	0.00%